Internet down, router answering

Outage detected
2026-09-20 21:43:08 -03:00
– 2026-09-20 21:43:55 -03:00

Window preserved
2026-09-20 21:38:08 -03:00
– 2026-09-20 21:45:55 -03:00

Analysis focus
2026-09-20 21:43:08 -03:00
– 2026-09-20 21:43:55 -03:00



2026-09-20 21:38:08 -03:00 2026-09-20 21:45:55 -03:00

Window preserved Analysis focus Outage start

This incident was recorded automatically: no external destination (ping or HTTPS) answered for at least 30 seconds.
The start is the first unanswered attempt and the end is the first answer that followed. The outage began and ended between probe attempts, so both times can be a few seconds late.
The router answered 47 of 47 probes during the outage.
Focus basis: Detected outage: from the first unanswered external attempt to the first answer that followed.

Measurement details across the preserved window

Latency statistics use successful measured responses; traffic statistics use valid rate samples. Failed and unavailable attempts are counted separately.
Jitter is the mean change in round-trip time between consecutive answered pings to the same destination.

Signal	n	Loss / fail	Median	p95	Maximum	Jitter
Router 192.168.1.1	420	0 lost	2.3 ms	5.1 ms	12 ms	0.7 ms
Ping 1.1.1.1	140	16 lost	14.2 ms	22 ms	61 ms	1.8 ms
Ping 8.8.8.8	140	16 lost	16.8 ms	25.3 ms	70 ms	2.1 ms
HTTPS total	20	3 failed	190 ms	10000 ms	10000 ms	—
HTTPS DNS / TCP / TLS / first-byte wait	—	—	— / — / — / —	—	—	—

Observations across the preserved window

- The router (192.168.1.1) answered all 420 recorded probes; median 2.3 ms, p95 5.1 ms, maximum 12 ms, jitter 0.7 ms. This is sampled reachability, not proof that the affected application worked.
- The external target (1.1.1.1) lost 16 replies out of 140 probes (11.4%); first at 21:43:02.250, last at 21:43:11.250. These belong to 1 separate loss episode(s); first-to-last time is not a continuous outage duration. Jitter between answered replies 1.8 ms.
- The external target (8.8.8.8) lost 16 replies out of 140 probes (11.4%); first at 21:43:02.250, last at 21:43:11.250. These belong to 1 separate loss episode(s); first-to-last time is not a continuous outage duration. Jitter between answered replies 2.1 ms.
- Every external ping destination failed together, with no external answer in between, in 2 interval(s):
- 21:39:08.250 to 21:39:12.250 (4 s): 2 failed attempts; the router answered 4 of 4 probes.
- 21:43:08.250 to 21:43:54.250 (46 s): 32 failed attempts; the router answered 47 of 47 probes.
- Each interval runs from the first to the last failed attempt; the drop may have begun and ended a few seconds outside it.
- Path trace to 1.1.1.1 (address not resolved), started 21:43:11.250: 2 of 5 hop(s) answered; destination reached: no. The trace stopped because three hops in a row did not reply.
- No DNS measurements in this window.
- Small HTTPS checks: 17 succeeded, 3 failed; median total 190 ms, p95 10000 ms, maximum 10000 ms.
- 21:43:13.250 www.cloudflare.com: timed out after 10 s (connect).
- 21:43:33.250 www.google.com: DNS lookup failed.
- 21:43:53.250 www.cloudflare.com: could not establish a TCP connection.
- Cloudflare datacenter changes on the HTTPS check: 1. Each code names the airport nearest the datacenter. A change alone does not identify a cause at the provider, and it does not describe the path to the servers of the affected game or stream.
- 21:44:13.250 www.cloudflare.com (IPv4): GIG (previously GRU).
- Recorded adapter events: 0; observed interface-status transitions: 0. Event absence does not prove uninterrupted service.
- No Wi-Fi radio measurements in this window (no Wi-Fi interface, or a wired connection was in use).
- No traffic measurements in this window.

Reading near the incident

35 external ping or HTTPS check(s) failed in the focus. The sampled router probes succeeded during this context, so comparing external paths is useful.
Every external ping destination failed together from 21:43:08.250 to 21:43:54.250 (46 s). The router answered all 47 of its probes, so the link from this PC to the router was working. This alone does not identify which network or provider failed.
These observations do not identify the responsible component.

Twitch playback and media requests

No browser-extension observations were captured in this window. The player state and its media requests are unknown.

… The report continues on page 2.

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Suggested next single test

At the next detected outage, check whether a second device on the same network, not on cellular data, also loses internet access at the same times. Loss on both favors a shared cause, such as the router or the provider; loss only on this PC favors this PC or its connection to the router. Neither result identifies a component by itself.

Sampling coverage in the analysis focus

Counts describe individual probe attempts, not continuous verification. An overlapping request can finish outside the focus. Nearest observations outside the focus are context only.

Signal	Completed in focus	Overlapping attempts	Unavailable	Nearest before	Nearest after	Largest interval without a completion
Router	30	30	0	21:42:52.250	21:43:24.250	1 s
Ping 1.1.1.1	30	30	0	21:42:52.250	21:43:24.250	1 s
Ping 8.8.8.8	30	30	0	21:42:52.250	21:43:24.250	1 s
Ping 9.9.9.9	30	30	0	21:42:52.250	21:43:24.250	1 s
System DNS	2	2	0	21:42:52.250	21:43:24.250	15 s
Direct DNS 1.1.1.1	2	2	0	21:42:52.250	21:43:24.250	15 s
Direct DNS 8.8.8.8	2	2	0	21:42:52.250	21:43:24.250	15 s
HTTPS www.cloudflare.com	1	1	0	21:42:52.250	21:43:24.250	20 s
HTTPS www.google.com	1	1	0	21:42:52.250	21:43:24.250	20 s
PC traffic	15	15	0	21:42:52.250	21:43:24.250	2 s